

What we kindly expect from you:

- 1. You will be either sent a pre-screening questionnaire or someone from the practice will talk to you before you see the dentist for your appointment.**
- 2. To comply with social distancing guidelines we request that you only come in by yourself. If someone is with you they will need to wait outside.**
- 3. The door will be locked so please ring the doorbell and wait for the nurse to come and open the door.**
- 4. Patients please wear a mask when attending.**
- 5. We will provide alco-gel and instructions how to clean hands for 20 seconds upon entering the practice.**
- 6. We will provide a hydrogen peroxide based mouthwash to rinse for 30 seconds and then to spit back out into disposable cup given. Please do not use the spittoon on the chair.**
- 7. We are restricting number of patients and aim to have no one in the waiting room. After hand cleaning you will be escorted directly to the surgery.**
- 8. Please do not come earlier than your designated time. If you are running late please contact us to let us know so we can advise further.**
- 9. We will allow more time between patients to reduce any waiting time and reduce patient footfall within the practice**
- 10. Using the practice bathroom is prohibited unless an absolute emergency. Please use the bathroom before you come to the practice and brush your teeth at home before your appointment.**
- 11. Please avoid bringing bulky coats, extra bags etc.**
- 12. Please bring a pen to use to sign any papers as required**
- 13. A staff member will call to make the follow up appointment.**
- 14. The practice is a 'masked' environment. Everyone will always be wearing a mask, face shield and a disposable gown or apron.**
- 15. All team members will be health screened before the sessions.**